

Terms and Conditions of Contract

- Sample windows and doors are intended to demonstrate the working of a typical window or door and the materials used. The units to fulfil an order will be manufactured in the way Leamore Windows (hereinafter called 'the Company') considers the most suitable after inspection and measure by its Installation Department's surveyor (provided always that the units actually supplied to the customer are not substantially different from those which were reasonably expected of the Company).
- All glass used is of merchantable quality and fit for the purpose of the units supplied but the Company gives no guarantee against such minor imperfections (if any) which may exist and which do not adversely affect structure and functions of the units supplied.
- The balance of the purchase price to be paid in full to the installer unless otherwise stated by representative on contract. Failure to meet with these terms would terminate agreement.
- The customer will accept delivery or provide reasonable access to enable installation to be completed within 28 days of be advised in writing that the units are ready. If within the 28 day period the customer shall have failed without reasonable cause to accept delivery or provide reasonable access as foresaid, the balance of the purchase price is then due and payable.
- Although time of delivery is not the essence of this contract the delivery period quoted is that anticipated at the time of the order and the Company undertakes to make every effort to complete on or before the quoted date. The actual delivery date will not be substantially later than that anticipated by the parties hereto but the Company shall be under no liability whatsoever for any loss to the customer arising out of any cause which is beyond its control specifically (but not by way of limitation) any strike, lock-out, industrial action or force majeure.
- The Company guarantees to repair or replace, free of all charges for labour and materials, any double glazed units which develop a fault due to defective materials or construction 10 years of the date of supply of the units by the Company. This guarantee is given in addition to and not in substitution for all the rights of the customer at common law or by statute provided that written notice is given of any such claim is given in writing to the Company as soon as is reasonably possible by the customer after he becomes aware of the alleged fault, uPVC frames are guarantee for 10 years against discolouring. The guarantee covers:
 - 10 years frame and installation,
 - 10 year structural brickwork,
 - 10 years double glazed unit(s) failure,
 - 2 years all hardware,
 - 1 year electrical,
 - 1 year plumbing.
- Any locks, handles, hinges, letterboxes or any other hardware is guarantee for two years parts and labour. Electrical products carry a 12 month guarantee.
 - Because conditions which could not reasonable have been anticipated by the Company may exist which result in its double glazing products not reducing or eliminating condensation the Company gives no guarantee that such products will reduce or eliminate condensation.
- The removal and replacement of curtains, blinds, pelmets and all other fixings and fittings including special finishes found necessary to install the products of the Company are the responsibility of the customer unless included as a charge under 'Additional Work' on the contract.
- The Company gives no guarantee to remove existing frames in one piece.
- The Company reserves the right to cancel any order at any time by refunding all monies paid without giving rise to any claim by either the Company or the client in pursuance of the terms of contract.
- uPVC windows expand and contract with change of temperatures.
- Condensation may form in the chambers of polycarbonate sheets, this cannot be avoided because the product is constructed with multi-chambers and is fitted with breather tape one end. It will not affect the performance of the sheet and will slowly fade away.
- The purchaser has 7 days from the date of this contract to cancel the contract without penalty and any deposit paid will be refunded. For the avoidance of any doubt the letter of cancellation should be sent recorded delivery or handed in to our office in person.
- Costs in respect of cancellation beyond 7 days shall be as follows
 - Before Survey 5%
 - Following Survey 10%
 - Following Production 80%
- The Company shall be under no liability whatsoever arising from the oral representation or reports made by an employee or agent of the Company unless it is confirmed in writing and supplied by or on behalf of the Company.
- The goods will remain the property of the Company and no transfer of ownership may take place until the goods are paid for in full not withstanding that the title to the goods shall not pass to the purchaser until they have paid all that is owing under this contract.
- This guarantee is non-transferable, contact Head Office for transfer fee.